



 Sensata Technologies | **SSI Series**
Warranty Plan

Warranty Plan

Sensata Technologies comprehensive warranty plan warrants the SSI Series of High Frequency DC to AC inverters free of manufacturing defects for a full **2 years**, including **24 months** of the industry leading "Advanced Replacement Program".



"Quiet, Clean, Durable AC Power"

Sensata the "Best Inverter" in the industry, just keeps getting better!

Warranty Highlights

- Year 1 & 2: Return to factory for warranty repair including parts and labor

Advanced Replacement Program (A.R.P.)

Sensata is aware that some inverters, should they fail, could cause hardship for our customers. This plan is designed to replace any inverters that are of such critical importance that our customers cannot wait the normal one week for a defective inverter to be repaired.



Sensata will ship an advance replacement inverter within two (2) working days of a telephone conversation that confirms that an inverter problem exists. Sensata request a form of payment (i.e. credit card or purchase order) before shipping a replacement inverter. The defective inverter should be returned, to Sensata Technologies, White Bear Lake within two (2) weeks of the installation of the replacement inverter using the same container in which the replacement inverter was shipped. A prepaid return shipping label will be provided for your convenience to return the defective inverter. Sensata at that time will evaluate the defective inverter for warranty consideration and at that time a refund of the replacement cost will be issued. If there are no problems found with the inverter, it will be returned to you and no refund will be issued.



Note: Advance replacement inverters may be manufactured or refurbished units and have used chassis and covers. The electronic circuits in these units will be the current revision level and the units will be thoroughly tested as complete units before shipping.

Limited Warranty Terms & Conditions

SHIPPING TERMS

F.O.B. St. Paul Minnesota. Freight prepaid and billed, subject to prior credit approval.

MINIMUM ORDER

\$50.00 Net Price

LOSS OR DAMAGE

Loss or damage in transit are the responsibility of the carrier. Any claim should be filed with the delivering transport company. Invoice, Bill of Lading and Delivery receipt with damage noted therein must accompany any claims for freight damage. Claims for shortage and lost shipments must be made in writing to Sensata Technologies, Power Controls White Bear, St. Paul, MN within 10 days of date of shipment. Claims not reported within this time frame will not be honored.

PRICES

Prices are subject to change without notice. All orders are subject to acceptance at the factory. We reserve the right to invoice prices in effect at time of shipment.

TERMS

Net 30 days with approved credit, credit card or C.O.D.

RETURN GOODS POLICY

- No returned materials will be accepted without an accompanying Returned Materials Authorization Number (RMA) from the factory.
- Credit will be issued for returned goods to the original purchaser within 60 days of purchase, provided the inverter is returned to Sensata unused and not mounted. The amount of credit will be issued at Sensata's discretion based on the condition of the product.
- Customer must be in good standing with Sensata Technologies.
- Inverters that are discontinued, high-voltage (over 24vdc), special-order or used are excluded and will not be eligible for credit. Non-inverter items such as cable assemblies, fuses and fuse holders, will not be eligible for credit
- Support components supplied by Sensata vendors will be covered under that manufacturer's credit return policy.
- Customer pays return freight.

PLEASE SHIP AUTHORIZED RETURNS TO:

Sensata Technologies WBL | 4467 White Bear Parkway | St. Paul, MN 55110
Return Freight Prepaid

LIMITED WARRANTY

Sensata Technologies extends the following warranty to the original purchaser of those goods subject to the qualifications indicated. Sensata warrants to the original purchaser for use that the goods or any component thereof manufactured by Sensata will be free from defects in workmanship from the date of purchase for the period listed on the product label, provided such goods are installed, maintained and used in accordance with Sensata and the original manufacturer's written instructions. Damages caused by the misuse, undue care or obvious wear through use will not be covered by this warranty.

Components not manufactured by Sensata, but used within the assembly provided by Sensata, are subject to the warranty period as specified by the individual manufacturer of said component, provided such goods are installed, maintained and used in accordance with Sensata and the manufacturer's written instructions.

Sensata sole liability and the Purchaser's sole remedy for a failure of goods under this limited warranty and for any and all claims arising out of the purchase and use of the goods, shall be limited to the repair or replacement of the goods that do not conform to this warranty.

To obtain repair or replacement service under the limited warranty, the purchaser must contact the factory for a Return Material Authorization (RMA). Once obtained, send the Return Material Authorization Number along with the defective part or goods to: Sensata Technologies WBL, 4467 White Bear Parkway, St. Paul, MN 55110 Return Freight Prepaid

THERE ARE NO EXPRESS WARRANTIES COVERING THESE GOODS OTHER THAN AS SET FORTH ABOVE. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO ONE YEAR FROM DATE OF PURCHASE.

SENSATA TECHNOLOGIES ASSUMES NO LIABILITY IN CONNECTION WITH THE INSTALLATION OR USE OF THE PRODUCT, EXCEPT AS STATED IN THIS LIMITED WARRANTY. SENSATA TECHNOLOGIES WILL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

WARNING: LIMITATIONS ON USE

DIMENSIONS/Sensata brand inverter products are not intended for use in connection with Life Support Systems and for Avionic use. Sensata Technologies makes no warranty or representation in connection with their products for such uses.



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